

ASHOKA


FANCY
REGISTER




Chiranjeev
Somanidhe

10/11/21

Grievance Redressal Committee


Principal
Mathura Singh Teacher Training College
Jalalpur (Khalpura) Chapra


Principal
Mathura Singh Teacher Training College
Jalalpur (Khalpura) Chapra

GRIEVANCE REDRESSAL COMMITTEE

OBJECTIVES:-

- To uphold the dignity of the college by ensuring strife free atmosphere in the college through promotion of cordial student-student relationship and student-teacher relationship etc.
- To provide responsive accountable and easily accessible machinery for settlement of grievance and to take measure in the college under taking to ensure expeditious settlement of grievances of student in order to maintain a harmonious educational atmosphere in the institute.
- It is to deal with the complex situations in a tractful manner to lessen the condition felt to be oppressive or dissatisfied.
- Encouraging the student to express their grievance/problems freely and frankly, without any fears of being victimized.
- Advising students of the college to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of right arises.
- Advising all the students refrain from inciting students against other students, teacher and college administration.
- To support those students who have been deprived of the services offered by the college for which he/she is entitled.

Sanyal

Principal
Mabura Singh Teacher Training College
Jalalpur (Khalpura) Chapra

- To make officials of the college responsive, accountable and courteous in dealing with the students.
- To ensure effective solution to the student's grievances with an impartial and fair approach.

GRIEVANCE :-

Grievance means a complaint that includes any kind of discontent or dissatisfaction or negative perception, arising out of anything connected with institute that a student or parent or staff member thinks believes or even feels, is unfair, unjust or inequitable. Grievance is a wrong or hardship suffered, whether real or supposed which forms legitimate ground of complaint. At any instance of stay in the institute, the spectrum of issues that may bother one's wellbeing both physically and mentally that disturbs efficacy and any one with such undergoing is termed as aggrieved.

GRIEVANCE REDRESSAL :-

While the term "Grievance Redressal" primarily covers that receipt and processing of complaints from stake holders, a wider definition includes actions taken on any issue raised by them to avail services more effectively in order to perform to their full potential.

Sanyal

Principal
 Mathura Singh Teacher Training College
 Jalalpur (Khalpura) Chapra

NOTICE

Date - 04/05/2022

All the Grievance Redressal committee members are to be informed that a meeting has been called on 05/05/2022 at 3:00 in the college seminar hall in which your presence is necessary.

Sanyal


Principal
Mathura Singh Teacher Training College
Jalalpur (Khalpura) Chapra

GRIEVANCE REDRESSAL COMMITTEE
MINUTES OF THE MEETING No. - 01

Date:- 05/05/2022

Time:- 3:00

Venue:- Conference Hall

Presided by:- Dr. Sanjai Kumar (Principal)


College Name:- Mathura Singh Teacher Training college

INTRODUCTION:-

Meeting of the "Grievance Redressal Committee" conducted in the "Mathura Singh Teacher Training college" conducted on _____ at conference hall in the presence of Dr. Sanjai Kumar (Principal).

AGENDA:-

1. Student's complaint about monthly magazine of English in library.
2. Complained by the students about unavailability of English newspaper in library.



Principal
Mathura Singh Teacher Training College
Jalapur (Khalpura) Chapra

MEMBERS PRESENT :-

SN.	NAME	DESIGNATION
01.	Dr. Ambrish Kumar Dubey	Co-ordinator
02.	Md. Azhar Ali	"
03.	Vikky Kumar	Student member
04.	Nirav Kumar	"
05.	Awadhesh Kumar Prasad	"
06.	Eshant Arya	"
07.	Ravish Kumar Singh	"
08.	Kumari Kajal Singh	"
09.	Satyanand Kumar	"
10.	Abhishek Aditya	"
11.	Bhanu Priya	"
12.	Juhi Kumari	"

DISCUSSION :-

The committee discussed the agenda of the meeting in the presence of Dr. Sanjay Kumar (Principal) and all supporting staff of this cell.


Principal
Sanjay Kumar Singh
Teacher Training College
Chhapra (Khatipur), Chhapra


ADJOURNMENT :-

Meeting was adjourned at _____ with refreshment
and given vote of thanks by - Dr. Sanjai Kumar (Principal)

Minutes submitted by - co-ordinator

Approved by :- Dr. Sanjai Kumar (Principal)

S.N.	NAME	DESIGNATION
01.	Dr. Ambrish Kumar Dubey	co-ordinator
02.	Md. Azhar Ali	"
03.	Vikky Kumar	Student member
04.	Nirav Kumar	"
05.	Awadhesh Kumar Prasad	"
06.	Eshant Arya	"
07.	Ravish Kumar Singh	"
08.	Kumari Kajal Singh	"
09.	Satyanand Kumar	"
10.	Abhishek Aditya	"
11.	Bhanu Priya	"
12.	Juhi Kumari	"



Principal
Mallura Singh Teacher Training College
Jalalpur (Khalaura) Chapra

NOTICE

Date - 05/07/2022

All the Grievance Redressal Committee Members are to be informed that a meeting has been called on 06/07/2022 at 3:00 in the college Seminar hall in which your presence is necessary.

Sanjay Kr


Principal
Mithura Singh Teacher Training College
Jalalpur (Khalpura) Chapra

GRIEVANCE REDRESSAL COMMITTEE
MINUTES OF THE MEETING No - 02.

Date:- 06/07/2022

Time:- 3:00

Venue:- Conference Hall

Presided by:- Dr. Sanjai Kumar (Principal),

College Name:- Mathura Singh Teacher Training
College.

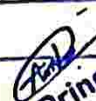
INTRODUCTION:-

Meeting of the "Grievance Redressal committee"
conducted in the "Mathura Singh Teacher Training
college" conducted on _____ at conference hall
in the presence of Dr. Sanjai Kumar (Principal),

AGENDA:-

Students complained about issued of books.

Sanjai Kumar


Principal
Mathura Singh Teacher Training College
Jalaspur (Khalpura), Chapra

MEMBERS PRESENT :-

S.N.	NAME	DESIGNATION
01.	Dr. Ambrish Kumar Dubey	co-ordinator
02.	Md. Azhar Ali	"
03.	Vikky Kumar	Student Member
04.	Nirav Kumar	"
05.	Awadheh Kumar Prasad	"
06.	Eshant Arya	"
07.	Ravish Kumar Singh	"
08.	Kumari Kajal Singh	"
09.	Satyanand Kumar	"
10.	Abhishek Aditya	"
11.	Bhanu Priya	"
12.	Juhi Kumari	"

DISCUSSION :-

The committee discussed all agenda of the meeting in the presence of Dr. Sanjai Kumar (Principal) and all supporting staff of this cell.


Principal
Mithura Singh Teacher Training College
Jalalpur (Khalapur), Chapra


ADJOURNMENT :-

Meeting was adjourned at _____ with refreshment and given vote of thanks by - Dr. Sanjai Kumar (Principal).

Minutes Submitted by :- co-ordinator

Approved by :- Dr. Sanjai Kumar (Principal).

S.N.	NAME	DESIGNATION
01.	Dr. Ambrish Kumar Dubey	CO-Ordinator
02.	Md. Azhar Ali	"
03.	Vikky Kumar	Student Member
04.	Nirav Kumar	"
05.	Awadheesh Kumar Prasad	"
06.	Eshant Arya	"
07.	Ravish Kumar Singh	"
08.	Kumari Kajal Singh	"
09.	Satyamand Kumar	"
10.	Abhishek Aditya	"
11.	Bhanu Priya	"
12.	Juhi Kumari	"


Principal
Malthura Singh Teacher Training College
Jalapur (Khalpura) Chapra